Doctor Folder Computer Service
Hexagon Business Centres
Hexagon House
Avenue 4, Station Lane
OX28 4BN
Witney
Oxfordshire
01993 220 275
07549618085

1. Please fill out this form and send it to us via E-mail or enclosed with your parcel.

2. After receiving your parcel we will start the analysis. This is free of charge, except for RAID systems (higher than RAID 1) and an analysis outside office hours. However, this cost can be deducted from the recovery price if we can/may proceed with the recovery.

3. After maximum 24 working hours you will receive an offer from us with the exact price of your recovery. When you agree, we give you the estimated delivery time.   By the end of the recovery you will receive a list of the recovered files for approval. After receipt of (proof of) payment, we will send you your recovered files.

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Name and Address Details   **CONTACT Details**

Full Name_____   Phone/Mobile_____

Company _____   Email_____

Address _____   Delivery Address (if different)_____

Address 2_____   Address 2 _____

Post Code_____   Post Code _____

Country _____   Country _____

ITEM TO BE RECOVERED

Media Manufacturer & Model: _____

Problem Description

Clicking □   can't access data □   Deleted files/folders □   Dead □   Other□

If other, please describe _____

What Recovery Attempts have been made (if any) _____

Media has any Encryption software on it :   Yes □   No □

If Yes, please choose yours and let us know your password, user name, log in details.(Recovery Key for Bitlocker)

TrueCrypt □   Bitlocker□   Filevault □   DiskCryptor □   Endpoint □   Other □ _____

External Western Digital Hard Drive Security □

Password details: _____

Operating System: Windows □   Mac □   Linux □   Unix □   Other □ _____

Please let us know most important Key Folder/File Names

_____

_____

_____

_____

Authorised Signature: _____   Date